

Hostel ERP Evaluation Checklist

Ten questions to ask before signing with any hostel ERP vendor.

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- ☐ Confirm occupancy, billing, resident lifecycle, operations, staff, and reporting are all covered.
 - ☐ Verify a payment updates accounting and reports instantly, not on a delayed sync.
 - ☐ Request a demo using your actual property and room structure, not a generic dataset.
 - ☐ Confirm you can export your full data at any time, in a usable format.
 - ☐ Get a specific implementation timeline in weeks, for your property size.
 - ☐ Ask how multi-property reporting is consolidated without flattening per-property detail.
 - ☐ Confirm staff roles and access can be scoped per property.
 - ☐ Check what happens to historical data during migration — ask for a written migration plan.
 - ☐ Assign one internal owner responsible for the rollout before it starts.
 - ☐ Set a fixed cutover date rather than an indefinite parallel-run period.